

FIRST UTILITY DISTRICT OF TIPTON COUNTY  
3706 HWY 59 WEST  
P.O. BOX 684  
COVINGTON, TN 38019  
PHONE: 901-476-9525  
FAX: 901-475-2242



Dear Natural Gas Customer,  
RE: Federal Safety Regulation-Excess Flow Valve

The Federal Department of Transportation is now enforcing a new safety regulation to "Excess Flow Valves." This new regulation requires that all natural gas supply companies notify certain customers of the availability of an excess flow valve that meets minimum federal performance requirements. Also, should the customer desire installation of this device, the customer must agree to pay all associated cost including materials and labor. Currently, the customer cost under normal installation conditions associated with initial installation of an excess flow valve is \$525.00. A tap resulting restricted installation such as: under concrete/asphalt, tree removal, Culbreath's etc... are subject to additional cost. The price will be based on estimated additional expense to make repairs.

**What is an Excess Flow Valve?** An excess flow valve is a device designed to restrict gas flow in a customer's natural gas service line by automatically closing in the event that a service line is broken, completely cut, torn apart or otherwise separated, usually caused by some type of excavation or digging.

A natural gas service line is the piping from the street to the customer's meter set and runs underground through the customer's yard. Restricting gas flow after a gas service line is damaged may decrease the potential for property damage and/ or injury.

**Customer Responsibilities.** If a customer requests installation of an excess flow valve, and agrees to pay the cost for installation, First Utility District Tipton County will perform the installation.

**Additional Information:**

1. **Installation of an excess flow valve is not mandatory.**
2. An excess flow valve will **not** protect against the following events:
  - Customer appliance leaks.
  - Small gas service line punctures.
  - Gas meter leaks.
3. The First Utility District Tipton County makes no express warranty for continued proper excess flow valve operation under normal use conditions and/or false valve closure under any gas system operating conditions.
4. Additional information may be obtained by calling our office at 901-476-9525.

\_\_\_\_\_ I want a excess flow valve. Please include your name, address and a telephone number where you can be contacted.

Signature \_\_\_\_\_ Date \_\_\_\_\_

Thank you,

Douglas Myers – General Manger